

## Aspire Vision Care Nondiscrimination Statement

Aspire Vision Care understands that discrimination is against the law and complies with all applicable Federal and State civil rights laws. Specifically, we do not discriminate on the basis of race, color, national origin, age, disability or sex. We do not exclude patients or treat them any differently based on any of these factors.

When necessary and free of charge to the patient, Aspire Vision Care:

- Provides aids and services to patients with disabilities when necessary to effectively communicate with them
- Provides qualified sign language interpreters for hearing impaired patients
- Provides language services to those patients who cannot effectively communicate in English. This may include qualified interpreters or written information.

If you believe Aspire Vision Care has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex, you may file a grievance with:

Chris Guenther  
7700 Cat Hollow Dr. Ste. 105  
Round Rock, TX 78681  
(P) 512-501-2100  
(F) 512-827-2074  
info@aspirevisioncare.com

You may file your grievance in person, by mail, fax or email. If you need assistance filing a grievance, Chris Guenther is available to assist you.

You may also file a civil rights complaint with the US Department of Health and Human Services, Office for Civil Rights two ways:

- (1) Electronically through the Office of Civil Rights Complaint Portal:

<https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>

- (2) By mail or phone at:

US Department of Health and Human Services  
200 Independence Avenue SW Room 509F, HHH Building Washington, DC  
20201

1-800-368-1019 1-800-537-7697 (TDD)

Complaint forms are available at:

<http://www.hhs.gov/ocr/office/file/index.html>

**Aspire Vision Care**  
**Individuals With Limited English Proficiency Information**  
**Regarding Language Assistance Services**

**ATTENTION:** If you speak any of the following languages, language assistance services are available (free of charge) to you upon request.

**ATENCIÓN:** si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-512-501-2100 (TTY: 1-512-501-2100). (Spanish)

**CHÚ Ý:** Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-512-501-2100 (TTY: 1-512-501-2100). (Vietnamese)

**注意:** 如果您使用繁體中文, 您可以免費獲得語言援助服務。請致電 1-512-501-2100 ( TTY : 1-512-501-2100 ) 。 (Chinese)

**주의:** 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-512-501-2100 (TTY: 1-512-501-2100)번으로 전화해 주십시오. (Korean)

**ملحوظة:** إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-512-501-2100 (رقم هاتف الصم والبكم: 1-512-501-2100). (Arabic)

**خبردار:** اگر آپ اردو بولتے ہیں، تو آپ کو زبان کی مدد کی خدمات مفت میں دستیاب ہیں۔ کال کریں 1-512-501-2100 (TTY: 1-512-501-2100). (Urdu)

**PAUNAWA:** Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-512-501-2100 (TTY: 1-512-501-2100). (Tagalog)

**ATTENTION :** Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-512-501-2100 (ATS : 1-512-501-2100). (French)

**ध्यान दें:** यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। 1-512-501-2100 (TTY: 1-512-501-2100) पर कॉल करें। (Hindi)

**توجه:** اگر بہ زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد. با 1-512-501-2100 (TTY: 1-512-501-2100) تماس بگیرید. (Persian – Farsi)

**ACHTUNG:** Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-512-501-2100 (TTY: 1-512-501-2100). (German)

**સુચના:** જો તમે ગુજરાતી બોલતા હો, તો નિ:શુલ્ક ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે. ફોન કરો 1-512-501-2100 (TTY: 1-512-501-2100). (Gujarati)

**ВНИМАНИЕ:** Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-512-501-2100 (телетайп: 1-512-501-2100). (Russian)

**注意事項:** 日本語を話される場合、無料の言語支援をご利用いただけます。1-512-501-2100 ( TTY:1-512-501-2100 ) まで、お電話にてご連絡ください。 (Japanese)

**ໂປດຊາບ:** ຖ້າ ງ່າ ທ່ານ ເວົ້າ ພາສາ ລາວ, ການບໍລິການ ຊ່ວຍເຫຼືອ ດ້ານພາສາ, ໂດຍບໍ່ເສຍຄ່າ, ແມ່ນມີ ອັບ ທ່ານ. ໂທ 1-512-501-2100 (TTY: 1-512-501-2100). (Laotian)